

March 2015

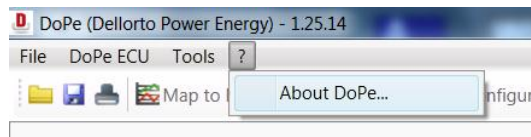
Marco Stevanato

Beatriz Barcala Sánchez

How to Update a Dellorto Hw License Key

Document addressed to all Dellorto Moto3 customers:

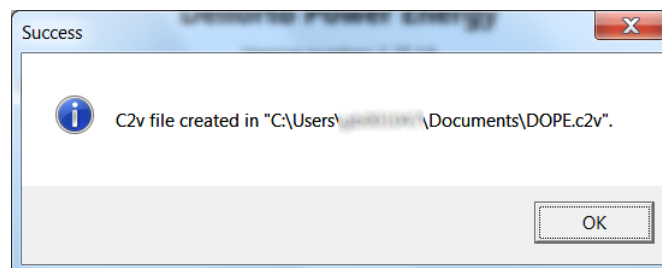
To update a Dellorto Hw License Key (for example to upgrade it from team level to manufacturer level, or to include a new software license) it is necessary to create the C2V license file; to do so, connect the Hw Key to the PC and run DoPe software, then go to “?About DoPe...”



A new window will be shown; click on the “Create C2V file” button



and wait for the message



Then, go to *Documents* folder and take the newly created *DOPE.c2v* file; send an e-mail to moto3@dellorto.it or simona.ravasi@dellorto.it attaching the C2V file and specifying the requested update.

The update will be sent by Dellorto Moto3 staff.



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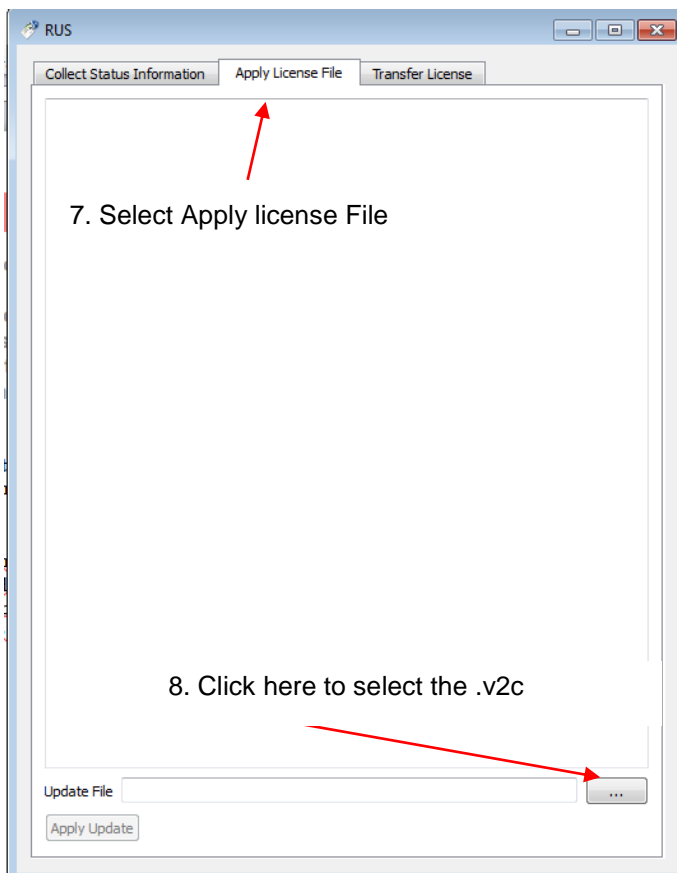
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www.dellorto.it - staff@dellorto.it
<http://www.dellorto.it/privacy.asp>

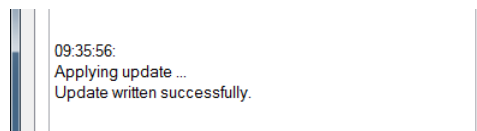
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V2C file

1. Dellorto sends you back the .v2c extension file
2. Get the .v2c file and save it in your computer
3. Go to <http://www.dellorto-pe.com/download/> and download the file *Dongle update tool*
4. Plug your Hw Key to the pc.
5. Unzip the RUS_DELLORTO.zip
6. Open the RUS_DELLORTO.exe



9. wait for update confirmation



10. The Hw Key is now ready to be used.



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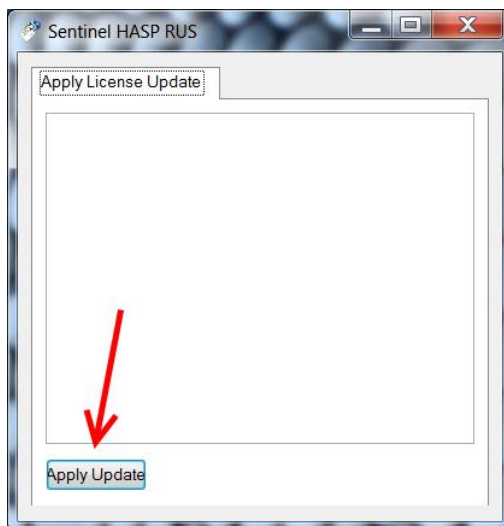
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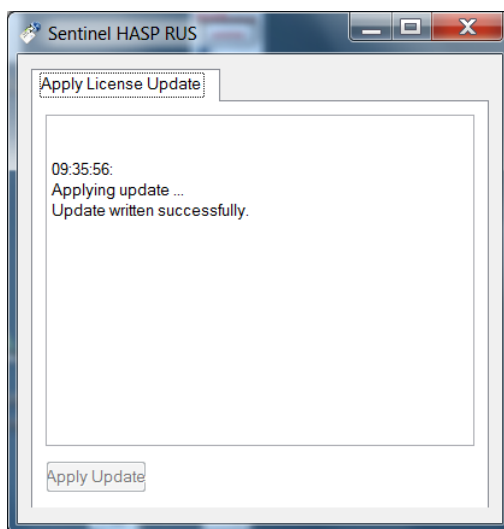
EXE file

Dellorto sends you back a .exe extension file

This update consists of an executable file. Download the file from the received email, plug the Hw Key to the pc and run the executable file: on the window that will appear, click on the “Apply Update” button



and wait for update confirmation



The Hw Key is now ready to be used.



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Appendix: errors

Follows the list of error messages that can be shown by the update executable file

- *Missing or wrong key:* check that the Hw Key is plugged on the PC or that the Hw Key that is plugged on the PC is exactly the one the updated was requested for

```
09:32:22:  
Applying update ...  
Update failed:  
Key with specified ID was not found
```

- *Already applied update:* current update was already applied to the Hw Key

```
09:42:08:  
Applying update ...  
Update failed:  
Update was already installed
```

- *Wrong update order:* there could be one or more updates (previous than current one) that have to be applied to the Hw Key before running current update; check all received updates and run them in the order they were received from Dellorto Moto3 staff

```
09:50:34:  
Applying update ...  
Update failed:  
Another update must be installed first
```



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